

# Quality First



*Tanknology's quality control and quality assurance program, known as Quality First, is an essential element of our Quality Management System (QMS) and is designed to enhance the quality and consistency of all of our environmental compliance services.*



We have done more than any company in the industry to ensure that our service personnel have the necessary qualifications, training, resources and oversight needed to do your job accurately and on time. Our QualityFirst™ program features many of the key elements of ISO 9001:2000, the recognized standard for quality management.

Tanknology's field service personnel meet rigorous national, state and local certification standards and receive ongoing training and certification in testing protocols, installation and service procedures and health and safety procedures. Quality Managers perform on site inspections of all field staff, review test information and data files to verify the integrity of test results.

## ***Key Elements of Quality First:***

- A management structure designed to ensure maximum accountability for conformance to regulatory and technical requirements and our customers' expectations.
- Strict standards for employee performance and ethics.
- An extensive focus on continual improvement in all aspects of our business.
- Sophisticated, redundant analysis and review of test data at local, regional and national levels.
- Tanknology offers Quality First with well over a hundred certified and trained personnel dispatched from 11 offices throughout the United States.

***To learn more about Quality First, or to discuss compliance services for your site, call us today at 1-800-964-1250.***



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*Environmental Compliance for Petroleum Systems*

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